

NIHCA REIMBURSEMENT FAQ

1. What do I need to enroll?

To complete your enrollment, please have the following items on hand:

- Your health plan member identification card.
- Routing and account number for your checking account (this information is located at the bottom of your checks).
- **Your fitness center barcode is the last 5 digits on your building access card.**

2. How and when will I be reimbursed?

Each adult must work out the required number of days per calendar month to receive up to a \$20 reimbursement. The reimbursement can never exceed the total monthly membership fee at the wellness center. You will receive a reimbursement to your bank account via an electronic funds transfer. There is potentially a two-month lag between the month you complete your workouts and the month you see your reimbursement. For example, if you complete the required number of workouts in February, your participation will be validated in March and your reimbursement will be credited to your account in late March. If you miss a month, your future reimbursements still follow this same schedule.

3. How will my personal info be handled?

The information you submit to enroll in Fitness Discounts will be used for the sole purpose of verifying your eligibility and crediting your bank account when fitness discounts are earned.

4. What if I want to switch gyms or cancel?

If you switch to a new gym, you must complete a new enrollment at the new gym and cancel your old gym. Please also note that if you cancel your membership, your enrollment in Fitness Discounts will also be cancelled. Therefore, if you want to re-join, you will need to complete a new enrollment. I understand that cancelling my membership will result in forfeiture of any unapplied credits.

5. What is my responsibility as a member?

I understand I must work out at the facility *twelve (12) days per calendar month to receive up to a \$20 reimbursement. I also understand my workout must happen inside the facility and/or within that facility's supervised programming. **Only 1 workout per day is counted.**

* Some plans may require only eight (8) visits per month depending on your health plan design. I understand that it is my responsibility to ensure that I scan my badge at the door each visit.

If your insurance is ineligible or if reimbursement is denied, please contact your insurance company and not the facility.